

Calderdale Safeguarding Adults Board Strategic Plan

2026 - 2029



Who we are.

The Calderdale Safeguarding Adults Board (CSAB) is a partnership of key agencies in Calderdale.

These include:

- Adult social care
- Police
- Health (both commissioning and providers)
- Healthwatch
- Emergency services
- Probation service
- Care and community service providers
- Public Health
- Community & voluntary sector

A full list of the partners of CSAB is included as Appendix 1.



Our core functions.

The Care Act 2014 states that Safeguarding Adults Boards core functions are to:

Develop and publish a strategic plan

Our strategic plan explains:

- what our safeguarding objectives are
- what we need to do to meet them
- how we plan to do this

We use many sources of information to shape our objectives. We look at:

- local issues
- regional issues
- national safeguarding themes
- new risks that appear in Calderdale
- data from our partners

We need to understand adult safeguarding in Calderdale. This helps us base our work on evidence and focus on what matters to our communities. Our priorities will be shaped by key sources. These include performance management and quality assurance. They also include national and local safeguarding data. We will use findings from audits and scrutiny through the board's assurance work. We will listen to feedback from people involved in safeguarding. We will also learn from Safeguarding Adults Reviews and other learning reviews.

A Strategy for Changing Times

This strategy was created during a time of big challenges and high demand for everyone. Safeguarding is always changing. Because of this, our strategy will not stay fixed.

We will treat it as a **live document**. We will review it regularly. We will update it when things change. This helps us stay responsive and keep people safe.

Our Business Delivery Plan

Our strategic plan guides our **business delivery plan**. The business delivery plan shows the practical steps we will take. It explains **what we are going to do** and **what we achieve** as we move forward.

The board reviews this plan regularly throughout the year. We update it often to make sure we stay on track. The delivery plan also includes actions from our different **subgroups**. Each subgroup helps complete parts of the work. This keeps our safeguarding system strong, organised, and focused.

Safeguarding Adults Reviews (SARs)

One of the Board's core functions is to carry out **Safeguarding Adults Reviews (SARs)**. SARs help us learn when something serious has gone wrong. They also help us stop the same problems happening again. We aim to complete SARs within **six months** where possible. Each SAR gives recommendations. These recommendations help us put learning into practice.

We have a subgroup that manages this work. The subgroup:

- looks at all cases referred for a SAR
- decides if a full SAR or another type of review is needed
- commissions and carries out the SAR
- checks that all recommendations are followed
- makes sure changes happen

We look for patterns and trends in the cases. We link these back to our strategic objectives. We work as a partnership to share learning in many ways, including:

- guidance
- learning events
- presentations
- webinars

This helps everyone improve safeguarding practice across Calderdale.

Annual Report

Another core task of the Board is to publish an **annual report**. This report is for the public. It explains how we have worked together each year to meet the objectives in our strategic plan. The report uses:

- information from the business delivery plan
- local data
- contributions from partners
- learning from Safeguarding Adult Reviews
- evidence of what the SAB and its partners have achieved
- indications of new or emerging risks and safeguarding concerns

It shows the progress we have made and the difference our work is making.

What we do.

Keeping Adults Safe

The Safeguarding Adults Board makes sure that professionals work well together to keep adults safe. Our goal is to protect adults in Calderdale who may be at risk. Some adults are at risk of harm. Harm can happen through abuse, neglect, violence, or exploitation. A person may be more at risk because of:

- their age
- a disability or illness (Physical or Mental)
- their personal circumstances
- addiction
- difficult living conditions
- other vulnerabilities
- sudden onset of illness

We want to **stop harm** and **reduce risk**. We also want to support people to stay in control of their own lives. We want to promote their safety, choices, wellbeing, rights and dignity.

The CSAB plan to produce accessible guidance booklets to help members of the public, carers, and communities to understand:

- What Safeguarding is
- How to report concerns
- What to expect from professionals
- How to escalate concerns.

Making Safeguarding Personal

CSAB listen to each adult about what they want. We make sure they get the right support. This support should:

- give people more choice
- give people more control
- improve quality of life
- improve wellbeing
- increase safety

Six Key Principles: Our strategy is built on six key principles of Making Safeguarding Personal from the **Care Act 2014**. Each principle is equally important. Together, they help us provide strong and effective safeguarding. See **Appendix 2** for more information about the 6 Key Principles of Making Safeguarding Personal.

Community Voice.

We want people to be at the heart of safeguarding. To do this, the Calderdale Safeguarding Adults Board (CSAB) listens to local communities. We make sure we hear from everyone — including people whose voices are often hidden. By working together, we make sure our plans reflect real life. We listen to what people in Calderdale say they need and what they experience.

Who We Listened To

In 2025, many community and voluntary groups helped us to write this strategy. They shared important ideas and experiences. These organisations included:

- Age UK Calderdale & Kirklees
- Calderdale Carers Count
- Sight Support Calderdale (formerly Calderdale Society for the Blind)
- Community Voice Calderdale
- Healthwatch Calderdale
- Healthy Minds
- Light up Black and African Heritage Calderdale
- St. Augustine's Centre
- Sukoon Group (for South Asian women who are carers)
- The Brunswick Centre (LGBTQ+ community)

They told us what we should include in our Strategic plan. They also shared types of abuse people face most often. They told us about issues linked to mental health, domestic abuse, and coercive control. They also raised concerns about poverty, money worries, food insecurity, digital exclusion, and loneliness. Another clear message was the need for an easier and more accessible safeguarding referral process.

What Community Workers Told Us

Frontline staff asked for tools to help them with safeguarding. CSAB responded by creating the Threshold Guidance for Safeguarding Adults in Calderdale. CSAB will continue to build practical tools, assessment forms and guidance shaped with community partners. These resources will help staff make confident decisions and support consistent safeguarding practice.

Our vision.

Calderdale Safeguarding Adults Board Vision 2034:

A partnership built on connection, compassion, curiosity and kindness, where every voice and story shape our safeguarding responses and strategy. Through creativity, innovation and learning together, we will support people to thrive and live larger lives, free from abuse.



Strategic objectives.

Our strategic objectives are to:

1 Give assurance to the people of Calderdale

- We will promote strong safeguarding arrangements across all partners.
- We will check how partners work together and challenge them when needed.
- We expect safeguarding concerns to be handled in a **timely** and **proportionate** way.

2 Listen and work with people

- We will use co-production and co-delivery wherever possible.
- Adults with care and support needs, carers, families, and communities will have a voice in safeguarding.
- We will treat people of Calderdale as partners and reflect this in how we work.

3 Provide clear leadership

- We will give strong and effective executive leadership.
- We will build and maintain good relationships with key partnerships.
- We want better collaboration and less duplication across the system.

4 Share knowledge and learning

- We will support the sharing of expertise and learning from experience.
- We want staff and volunteers to feel confident and skilled in their safeguarding roles.
- Everyone working with adults at risk should understand their responsibilities.

5 Use evidence and data

- We will work with key organisations to use evidence and data effectively.
- We will look at themes, issues, and trends in neglect, harm and abuse.
- We will shape our work based on this information.

6 Share information safely and appropriately

- We will share information when it helps prevent abuse or harm.
- We will respect confidentiality where appropriate.
- We will always keep the adult at the centre of everything we do

7 Strengthen partnership working

- We will involve the right people at the right time.
- We will use their expertise to prevent harm and achieve better outcomes.
- We will reduce duplication.
- We want more effective collaboration across the system

Our plan 2026-29.



Preventing Abuse and Neglect

We want to stop abuse and neglect before they happen. We will work together to keep people in Calderdale safe.

We Will:

Use evidence and clear, trauma-informed language

- We will coordinate partnership work using evidence.
- We will use language and materials that are **trauma-informed** and **easy to understand**.
- We will raise awareness of safeguarding across Calderdale.

Promote good training

- We will support high-quality training for all partners.
- We will include **voices of lived experience** wherever possible.
- This will help everyone understand what safeguarding looks like in real life.

Support safer recruitment and practice

- We will encourage partners to include safeguarding in their recruitment.
- We want safeguarding to be part of everyday working practice.
- This will help build a strong, skilled workforce that keeps people safe.

Why We Are Doing This:

- To help build **safer communities** who can recognise abuse and neglect.
- To give people confidence to protect themselves and others.
- To help partners respond early to prevent, reduce, or remove harm.
- To support better quality and safer services across Calderdale.

How We Will Measure This:

Feedback

- We will create ways to collect feedback from people who use and provide services.
- This will help us understand their confidence and experience of safeguarding.

Data

We will use partnership data to monitor safeguarding concerns and enquiries. We will look at:

- numbers
- types
- themes
- trends
- consistency

This will help us understand what is happening and where improvement is needed.

Managing and Responding to Safeguarding Concerns



We want to make sure that when people report abuse or neglect, the response is clear, fair, and consistent. We work with partners to improve how concerns and enquiries are managed.

We Will:

Build strong local tools and guidance

- We will work with partners to create tools and guidance that follow the national Local Government Association (LGA)/ The Association of Directors of Adult Social Services (ADASS) framework.
- These tools will help people feel confident when reporting safeguarding concerns.
- They will help make sure responses are **proportionate** and based on what the adult wants.
- This supports the principles of **Making Safeguarding Personal (MSP)**.

Promote fair access and clear pathways

- We will support organisations to have clear and consistent ways to report safeguarding concerns.
- We want everyone to have equal access to safeguarding support.

Be inclusive

- We understand that different communities have different needs and barriers.
- We aim to be inclusive in every part of safeguarding.

Respect and value people who report concerns

- We appreciate everyone who raises a safeguarding concern.
- We expect partners to give timely and appropriate feedback to people who report a concern.

Make sure adults are fully involved

- We will seek evidence showing that adults using safeguarding services are involved in what happens.
- We will follow the principles of Making Safeguarding Personal.

Use information to improve practice

- We will use what we learn to improve safeguarding responses.
- We will work with partners to co-produce and co-deliver improvements.

Why We Are Doing This:

- To increase confidence in reporting safeguarding concerns.
- To make sure risks are identified and managed properly.
- To build stronger evidence about safeguarding themes and issues.
- To hear from people whose voices are rarely heard.

How We Will Measure This:

Audits

- We will create multi-agency audit processes.
- The audits will look at the numbers we already collect and then gather people's real experiences to explain what the numbers mean.
- Audits will help us understand how safeguarding concerns are reported and how Making Safeguarding Personal is used.

Feedback from adults

- We will continue to gather feedback from adults involved in safeguarding.
- This will help us check if the process is timely, helpful, and appropriate.

Learn from lived experience

- We will continually use qualitative data to understand people's real experiences of the safeguarding process.

Feedback from professionals

- We will gather feedback from front line practitioners about how well processes work in practice.



Learning Lessons and Shaping Future Practice



The Safeguarding Adults Board want to learn from experience so we can keep improving safeguarding in Calderdale. We will use learning from reviews, from people, and from our partners to shape better practice.

We Will:

Put learning into action

- We will create action plans to make sure learning from reviews and other improvement work is put into practice.
- We will check the impact of this learning through challenge events.

Share insights and guidance

- We will share new learning, guidance, and important messages across all partners and communities.
- This will help everyone understand what works well and what is best practice.

Work with other partnerships

- We will work with other boards and partnerships to spot patterns and repeat themes.
- We will share learning and useful resources so they can be used more widely.

Be guided by people's experiences

- We will make sure our actions are shaped by the experiences of adults who have been, or may be, at risk of harm.
- We will continually listen to communities whose voices are seldom heard, including carers.

Understand our diverse communities

- We will build our knowledge of Calderdale's diverse population.
- We will make sure our engagement is **inclusive, respectful, and representative**.

Support a skilled workforce

- We will help organisations improve their safeguarding practice.
- We will support a well-trained workforce that feels confident in its responsibilities.

Challenge when needed

- We will challenge partners when safeguarding needs are not met.
- We will make sure safeguarding outcomes reflect the adult's wishes.
- We will show clearly how safeguarding actions have made a difference.

Why We Are Doing This:

- To improve safeguarding practice for the future.
- To learn what has worked well and what needs to change.
- To use learning to help prevent harm.
- To support better services and reduce risk in our communities.
- To share good practice across the whole workforce.

How We Will Measure This:

- We will ask partners to show how they have put learning into action.
- We will develop ways to evidence the impact of learning from SARs and other reviews.

This will include the impact at:

- **organisational level** (e.g. systems, processes, policies)
- **individual level** (e.g. people's and communities experience of real change)



Appendix 1.

CSAB members:

Adult Services and Wellbeing

Age UK Calderdale and Kirklees

Anti-Poverty Strategy Group

Calderdale and Huddersfield NHS Foundation Trust

Calderdale Council elected member

Calderdale District Police

Calderdale MBC Housing

Care Quality Commission

Community health providers

Community Safety Partnership

Department of Work and Pensions

Healthwatch Calderdale

Local Housing Providers such as Together Housing and Horton Housing

NHS West Yorkshire Integrated Care Board

Overgate Hospice

Probation Service

Public Health

South West Yorkshire Partnership NHS Foundation Teaching Trust

Voluntary & Community (VCSE Sector Support)

West Yorkshire Fire & Rescue Service

WomenCentre

Appendix 2.

The 6 principles of Making Safeguarding Personal (MSP)

Empowerment – People being supported and encouraged to make their own decisions and informed consent

“I am asked what I want as the outcomes from the safeguarding process, and these directly inform what happens.”

Prevention – It is better to take action before harm occurs

“I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.”

Proportionality – The least intrusive response appropriate to the risk presented

“I am sure that the professionals will work in my interests, as I see them, and they will only get involved as much as needed.”

Protection – Support and representation for those in greatest need

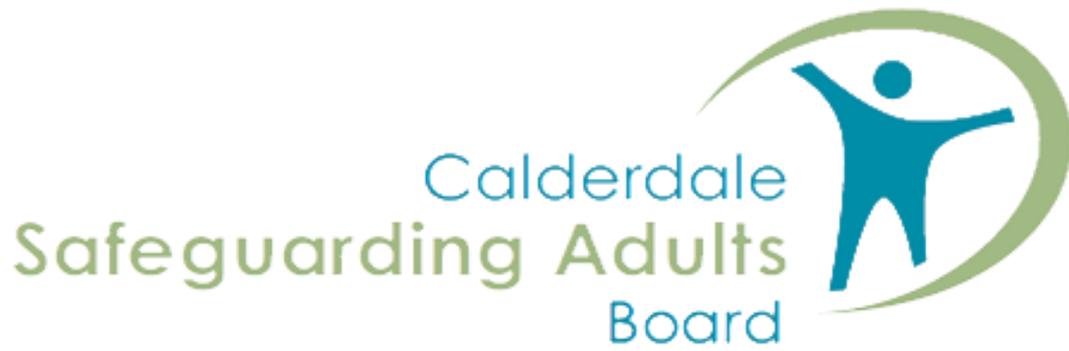
“I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.”

Partnership – Local solutions through services working with their communities. Communities have a part to play in preventing, detecting, and reporting neglect and abuse

“I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.”

Accountability – Accountability and transparency in delivering safeguarding

“I understand the role of everyone involved in my life and so do they.”



Visit our [Safeguarding Partnerships Website](#) for more information:

