1. What happened?

Adult G was a qualified professional and a mother. She had been a victim of domestic abuse (DA) for many years and was heard at MARAC several times from 2016. She experienced mental illness and became dependant on alcohol, was known to several agencies for a number of years.

Adult G was admitted to hospital in 2023 with a head injury, the same day she was last heard at the Daily Risk Assessment Management Meeting (DRAMM) for Domestic Abuse and sadly died 11 days later from pneumonia and liver disease. She was 45 years old. Adult G was considered to be an adult at risk who had died due to self-neglect.

2. Findings

Remote appointments and lack of professional curiosity impacted on risk assessment and the ability to engage with her

It is possible unconscious biases existed around her professional status, impacting on risk assessment and challenge

Interpretation of MARAC flags may have led to false reassurances that other services were engaging with her

A lack of understanding of the Domestic Violence Protection Notice / Orders were noted

7. Resources

PiPoT

Calderdale Safeguard Guide Professional Curiosity and Challenge

<u>Resolving-Professional-Disputes-</u> and-Escalation-Procedure

Joint Multi-Agency Safeguarding Adults Policies and Procedures

<u>Calderdale Safeguarding Adult</u> Reviews

Calderdale Domestic Abuse

DVPN/O

To establish routine DA enquiry on presentation at Accident & Emergency

3. Recommendations

Assurance that changes made following the review of MARAC (Multi-Agency Risk Assessment Conference) are

effective.

Review attendance at MARAC/DRAMM to ensure all relevant agencies are represented and contingency arrangements in place for absence.

6. What has changed?

Routine Enquiry in place at A & E

MARAC and DRAMM Terms of Reference re-written

MARAC Steering Group tasked to oversee compliance with ToR

DA Operational Group to review and share how their agency use MARAC flags

Police providing a briefing on DVPO/N processes

CHFT have ensured that PIPOT and LADO processes known and implemented.

5. Good practice

A & E attendances triggered a DA enquiry and hospital IDVA (Independent Domestic Violence Advocate) contact

Police attended all calls to her address even when she cancelled, and they continued with daily checks on her welfare as part of Domestic Violence Intervention Project (DVIP)

Notable persistence of several individuals trying to engage with Adult G

GP referred to Calderdale Recovery Steps for substance misuse support

GP practice operated a policy of inviting all patients discussed at DRAMM / MARAC for a face-to-face appointment within 7 days

4. Recommendations cont

Review of the effectiveness of risk management at DRAMM/MARAC including who is holding the risk and ensuring all required actions are taken.

Raise awareness of flagging process in each organisation Awareness raising and training re DVPO's, DVPN's and how they can be enforced.

Seek assurance that PIPOT (Persons in position of trust) and LADO (Local Authority Designated Officer) processes are being adhered to.

