

Learning from Audits

SAB08 – Multi-Agency Involvement in Adult Safeguarding Process

Audit Completed in September 2019

Why did we do the audit?

We wanted to identify if the right agencies are involved with the required level of input in the decision making throughout the safeguarding process.

Key Findings:

- For most cases, there could have been additional agencies involved in the safeguarding process, but this did not have a detrimental impact on the safeguarding concern.
- Additional agencies could have been GP's, Social Worker, Family, Police, Contracts and CQC
- Only 4% of cases auditors felt that agencies should not have been involved.
- For 83% of cases the level of involvement from agencies was proportionate and in 86% of the cases, roles and responsibilities were clear for professionals.

Actions for Practitioners:

- Discuss desired outcomes with the adult at risk when the incident is identified and record them clearly on SA1 forms (see attached below), and these should continue to be central to the safeguarding process.
- Be clear when to involve family members in the safeguarding process:
IMPORTANT: It is not routine to involve family in all safeguarding processes – it is best practice to discuss with the service user if they want family involvement – do not assume.
- Adult Services and Well-being to provide training to staff responding to the concern to record which agencies have been consulted in response to the concern received, including whether the adult at risk, advocate, family member or friend has been consulted.

Actions for Calderdale Safeguarding Adults Board:

- P&Q subgroup to complete short audit on a selection of SA1 forms to check if desired outcomes are identified, recorded and central to the safeguarding process.
- Business Intelligence to pull data about safeguarding outcomes (once new Adult Social Care IT systems are implemented) and present the data to P&Q subgroup.
- CSAB to produce slides for single agency training that explain when it is appropriate to raise a safeguarding concern without the expressed agreement of the adult at risk - See attached below. Safeguarding Champions to disseminate.

Useful Resources

- [Safeguarding Adults Alert Form with guidance](#)
- [Consent and Safeguarding](#)
- [Mental Capacity Act and Consent Summary](#)